

Year 1 BA/FdA Hospitality courses



New full-time UK undergraduate students receive £300 of Kick-Start funds to help them get what they need for their course! Funds will be awarded once your enrolment is complete.

How do I use my Kick-Start funds to order what I need for my Year 1 BA/FdA Hospitality course?

You will need to follow the steps below:

- 1- Check that your Kick-Start funds have been awarded
- 2- Place an order for uniform and equipment on the Russums website
- 3- Send your order confirmation to the Kick-Start Team

It is important that you follow these steps to ensure your uniform arrives in time for your first practical session. Please order by 23rd September to ensure your uniform arrives on time. Any orders placed after this date may be delayed.

1– Check that your Kick-Start funds have been awarded

Login to your UCB email account

Download the U@UCB app to your smartphone or login at portal.ucb.ac.uk. Your username is your student ID followed by @student.ucb.ac.uk. For example ABC12345678@student.ucb.ac.uk.

Your password is the same as the one you set when you did online enrolment.

Find the “Funds Awarded” email from Kick-Start

An email confirming that you have funds to spend will come from 'UCB Kick Start' and will have the subject 'Kick-Start – Funds Awarded!' If you have fully enrolled but do not yet have your Kick-Start funds please email: customer.service@ucb-kickstart.co.uk.

2– Place an order for uniform and equipment on the Russums website

When you have confirmed that you have the funds please go to the website: students.russums-shop.co.uk/login and log in using these details:

Username: ucbstudent Password: prbz793

Once logged in you will need to scroll down and click on:

> Foundation and Bachelor Degrees

Scroll down again and click on: **> Hospitality HE Programme**

Scroll down again and click on: **> Essential Course Kit**

Year 1 BA/FdA Hospitality courses



On the Essential Course Kit page, you will need to SELECT the appropriate items for your course. This is made up of the clothing pack and waiter's knife.

Click **Place Order** when you have finished selecting the items you need.

Enter your full name on the next page. This will be used for embroidered garments.
Click **Save Details**.

Review your order and choose the free delivery method to UCB.

Fill in your name under **Student Name**.

Select **Pay using a Voucher** as the payment method.

Under **Sign In or Register** please enter a valid email address that you have access to and select 'No, I am a new customer' and complete your details.

Under **Billing Details** enter your name and use **B3 1JB** as the postcode and select University College Birmingham.

Leave **Comments and PO Ref** empty.

Under Voucher Codes please enter your student ID. It is very important that you do this. This will help link your Kick-Start funds to your order.

Agree to the Terms and Conditions and click **Next**.

Wait for your order to be processed.

3– Send your order confirmation to the Kick-Start Team

After you see your order confirmation page please login to your email and find the order confirmation from salesteam@russums.co.uk. Forward this message to ucb@johnsmith.co.uk.

We will process the payment for your order using your Kick-Start funds.

Once your payment has been processed we will contact you to let you know that this has been done.

You will be notified about when you can collect your order.

For any questions about the Kick-Start scheme please email:

customer.service@ucb-kickstart.co.uk

For any questions about your order please email info@russums.co.uk.